



FAQ

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a

a. Do I need a Check?

a. How do I register as an employer for the Working With Children Check?

a. How long will it take to get my result?

a. When do I renew my Working With Children Check?

b

b. How can an employer verify a Working With Children Check?

b. How do I change from a Volunteer Check to Paid Check?

b. How do I find my expiry date?

b. I volunteer at my child's school. Do I need a Check?

c

c. I am a volunteer coach for my child's team in a sporting club. Do I need a Check?

c. I have a Working With Children Check

clearance (WWC) number, but have received an email saying my application can no longer be completed. What should I do?

c. I was registered as an employer under the old system (before 15 June 2013). Do I need to register again?

d

d. How do I apply for a Check?

d. I selected paid child-related work on my application form instead of volunteer and paid for it. Can I get a refund?

e

e. What if my employer insists that I have the WWCC clearance before I can work?

e. When do I need to get the Working with Children Check?

f

f. I had a Working With Children Check under the old system (before 15 June 2013). Can that be upgraded to the new system?

f. I have lost my WWC number, can I retrieve it online?

g

g. I have worked in this organisation for many years, and cannot find my number. What can I do?

h

h. How do I apply if I do not live in NSW?

i

i. Can I go to another agency instead of the RMS in NSW?

j

j. How do I apply if I live overseas?

k

k. What sector am I in?

l

l. Is a person who is required to obtain a Working With Children Check able to apply for a National Police Check?